



### **SHOW QUESTIONS:**

#### **Will the schedule of performers be the same both Saturday and Sunday?**

Yes. Both Saturday and Sunday will feature the same lineup of incredible aerial performers.

#### **Is my ticket good for either day of the show?**

No. Please ensure you have purchased a ticket for the Saturday show if you'd like to attend Saturday, and a Sunday ticket if you'd like to attend Sunday. Tickets are non-transferable.

#### **Will event attendees be able to tour the planes like in year's past?**

No. Unfortunately, due to COVID protocols and the inability to land the planes at the Outer Harbor, there will not be an opportunity to visit the planes this year.

#### **If the schedule changes, how will I know?**

Please visit our website and be sure to follow us on social media for all updates and announcements regarding the show.

### **GENERAL ADMISSION TICKET QUESTIONS:**

#### **Will General Admission have reserved parking spaces?**

No. All vehicles will be parked first-come first-served. Parking is at the discretion of the venue.

#### **Will I be able to leave early in my vehicle in the GA Section?**

Yes. Drive lanes will be set up between each row of vehicles for guests to exit the venue early if they please. Please note that the venue has a no re-entry policy. Please be respectful of your fellow guests and drive with caution when exiting the site.

#### **I am coming with friends and/or family who are driving in another vehicle. Can I park next to them?**

We will do our best to park you next to your friends and family but cannot guarantee it. Please ensure all vehicles that wish to be stationed next to each other arrive at the same time for best chance. Please note that under current NYS guidelines, guests from other vehicles should not be mingling outside of those they arrived with.

#### **How many people can I bring in my vehicle?**

Each "General Admission-Vehicle" ticket allows for up to five (5) persons. All guests entering the venue must be legally seated (i.e. no persons in truck beds, etc.). Vehicles holding more than five (5) up to eight (8) persons must purchase an additional "XL Vehicle Pass" which is an additional \$50. If you plan to arrive in a vehicle holding more than five (5) guests, please ensure you have your "XL Vehicle" pass ready upon arrival.

**Are campers/buses allowed?**

No. Any vehicle deemed larger than a full-size SUV or large pickup truck will not be permitted, as it may obstruct the view of others. No vehicles over 80” in height are not allowed.

**Can I bring my own chairs or blankets?**

Yes. Please note you will be required to keep all chairs and/or the blankets in the designated space next to your vehicle.

**VIP TICKET QUESTIONS:**

**What is included in the price of the VIP ticket?**

VIP guests will receive a designated seat with great views of the show, private VIP restrooms, tented area for shade, catered lunch with unlimited beverage package, commemorative VIP lanyard, and reserved parked space.

**What is the difference between the VIP ticket and the VIP Premium ticket?**

The VIP Premium ticket comes with the same benefits and amenities as the VIP ticket but VIP Premium guests will be seated directly along the water for the best view in town.

**Are children under a certain age free?**

Children under 3 years old, who are able to be seated on a parent or guardians lap will be permitted in the VIP area. All attendees must be seated during the show unless using the restroom or purchasing/redeeming food or drink.

**Will there be shaded areas on site to get out of the sun?**

General Admission and VIP are both open air venues. VIP and VIP Premium guests will have large chalets where attendees can take a break and escape the sun.

**SITE AMENITY QUESTIONS:**

**Can I bring an umbrella?**

Umbrellas are not permitted as to not obstruct the views of other guests. VIP guests may use the adjacent chalets to escape the sun and General Admission guests may enter their vehicles to cool off.

**Is your site ADA accessible?**

Yes. General Admission is vehicle only, and VIP guests will be seated on the lawns. Please note that given the layout of the venue, getting from your vehicle to your reserved seat may take a little bit of time and require moving across a stretch of grass. Both the General Admission and VIP sites will have ADA restrooms available for guest use.

**Do you recommend ear protection for children?**

Yes. While not required, it is recommended guests bring ear protection for young children who may be startled by the noise of the aerial performance teams.

**Are pets allowed into the show?**

No. Unless a registered service animal, pets are not allowed into the venue.

**Are restrooms available?**

Yes. Both the General Admission and VIP area will have portable restrooms available in addition to ADA accessible units.

**Is smoking or vaping allowed at the show?**

No. Buffalo’s Outer Harbor is a smoke free and vape-free venue. Any guests found smoking or vaping on the grounds will be asked to leave.

**Will there be food and beverage available on site?**

Yes, and no. Each VIP ticket comes with a catered lunch and unlimited drinks. General Admission guests are encouraged to bring their own food and drink. Grills are NOT permitted.

**PARKING AND ACCESS QUESTIONS:**

**Can I arrive at any time?**

Yes, almost. Please note that the aerial performances run from each day from approximately 12:00pm until 4:00pm. Guests arriving after 3:00PM may be denied entry.

**Can I come and go from the event?**

No. Unfortunately, re-entry to the event is not permitted.

**Where should we park for the show?**

Great news! No need to worry about parking. Those with a General Admission-Vehicle tickets will be directed by venue staff to the Event Space at 325 Fuhrmann Blvd where they will be parked in a designated space. Those with VIP tickets will be guided into the surface lots surrounding the Lakeside Event Space at 825 Fuhrmann Blvd. Please make sure to follow all signs and the guidance of venue staff and local law enforcement to help make entry and exiting of the venues as smooth as possible.

**Will any roads be closed around the site?**

Yes. Working with the Buffalo PD, both the inbound and outbound Outer Harbor Drive exits will be closed down. Please follow all signage and the direction of law enforcement upon arrival.

**Is there motorcycle parking?**

In the General Admission space, motorcycles will be parked just like any other vehicle.

**Can I ride my bike to the airshow?**

If you have purchased a VIP ticket and would like to arrive via bicycle, please ensure you have a safe place to lock your bicycle up before entering the admission line. Bicycles are not permitted on the event lawn.

**Will tickets be available at the gate?**

No. All tickets must be purchased in advance.

**Do I need to print out a hardcopy of my ticket?**

You can, but no. Tickets can either be printed out and brought to the event, or our venue staff can scan you ticket if produced digitally on your smart device. When entering the venue, please make sure you have your ticket ready to help us speed up the entry process.

**I lost my tickets or are having trouble locating them. Can someone help?**

If you are having issue with your tickets, please contact us at [info@buffalowaterfront.com](mailto:info@buffalowaterfront.com) or via phone at (716) 436-7100.